

## CENTRE FOR STUDENT AFFAIRS

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Lr. No. CSA / SA3 / 491 / 2024

Date: 21.08.2024

To

- The Principal of all Government / Self-financing Engineering Colleges / Autonomous Colleges affiliated under Anna University.
- 2. The Dean / Constituent Colleges of Anna University.

Sir / Madam,

Sub: Anna University – Centre for Student Affairs – Criteria for refund of fee and return of certificates – Circular issued to all Engineering colleges – Reg.

Ref: 1. Lr. No. D.O. No. F.-2-71/2022 (CPP-II) (C-114546), dated: 12.06.2024 from the Secretary, University Grant Commission, New Delhi

2. Letter No.6031/U1/2024, dated: 07.08.2024, from the Secretary to Governor, Governor's Secretariat, Raj Bhavan, Chennai-22

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With the reference to the above, I am directed to inform you that the Secretary, University Grants Commission (UGC), New Delhi has issued a circular regarding the implementation of the fee refund policy for the academic session 2024-25. This policy is applicable to all engineering colleges affiliated under the ambit of Anna University. Further, the UGC has specified the criteria for the return of original certificates and refund of fees in cases where students cancel or withdraw their admissions, both before and after the commencement of the course, as detailed in the attached circular.

In this regard, the Principals are requested to strictly adhere the same and ensure compliance with the fee refund policy for the academic session 2024-25.

DIRECTOR







## RAJ BHAVAN TO CHENNAI - 600 022 NINGANO

## Letter No.6031/U1/2024

Dated.07.08.2024 13 AUG 2074

From

R. Kirlosh Kumar, I.A.S., Secretary to Governor.

12 AUG 2024

To

The Vice-Chancellors of State Universities and Private Universities.

Sir / Madam,

Sub:

University Grants Commission – Significant measures launched by the UGC – Instructions to

HEIs - Reg.

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Ref:

From the Secretary, University Grants Commission, New Delhi, Letter D.No.14-4/2023(CPPP-III)

(C.No.131173), dated.30.07.2024.

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I am to draw your kind attention to the reference cited wherein the Secretary, University Grants Commission (UGC) has stated that in its commitments to implementing the provisions of the National Education Policy (NEP) the UGC has launched significant measures recently as follows:-

- 1. Biannual Admission in Higher Education Institutions.
- 2. Guidelines on Public Self-Disclosure by Higher Education Institutions.

3. Fee Refund Policy 2024-25.

2. In this regard, the Hon'ble Governor has directed to instruct the Universities to implement the above policies in letter and spirit. The copy of the UGC letter along with its enclosures are enclosed herewith.

Yours truly,

for Secretary to Governor

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## आचार्य मनिष र. जोशी सचिव

Prof. Manish R. Joshi

Secretary





विश्वविद्यालय अनुदान आयोग **University Grants Commission** 

(शिक्षा मंत्रालय, भारत सरकार) (Ministry of Education, Govt. of India)

D.O. No.F.2-71/2022 (CPP-II) (C-114546)

12<sup>th</sup> June, 2024 / 22 ज्येष्ठ, 1946

Subject: Fee Refund Policy 2024-25

आदरणीय महोदया/महोदय,

The University Grants Commission receives many representations/complaints from students/parents on the non-refund of fees by the Higher Education Institutions (HEIs) on cancellation/withdrawal of admissions.

- Students should be allowed a full refund of fees within a specified period to enable them to opt for a course of their choice.
- The Commission has considered the matter in its 580th meeting held on 15 May 2024, and after considering the relevant factors decided, the following fee refund policy for the academic session 2024-25:
  - a. Notwithstanding anything contained in any guidelines/ prospectus/ notification/ schedule, a full refund of fees shall be made by the HEIs on account of all cancellations of admissions/migrations of students up to 30 September 2024 and with a deduction of not more than Rs. 1,000, as a processing fee, up to 31 October 2024.
  - b. It shall apply to all higher education institutions, whether established or incorporated by or under a Central Act or a State Act, and every institution recognized by the University Grants Commission under clause (f) of Section 2 of the University Grants Commission Act, 1956 and to all institutions deemed to be a University declared as such under Section 3 therein and to all higher education institutions affiliated to a University.
  - c. These guidelines would also be applicable to organizations, consortiums, committees, associations, etc., constituted for the purpose of conducting counselling or processing admissions and collecting fees on behalf of participating HEIs, and the HEI concerned will be responsible for refund fees.
  - d. For any admission schedule extending/commencing beyond/after 31 October 2024, the provisions contained in the UGC Notification issued in October 2018 on Refund of Fees and Non-Retention of Original Certificates shall apply (reproduced below for ready reference):

| Category | Percentage of<br>Refund of<br>fees* | Point of time when notice of withdrawal of admission is received in the HEI           |
|----------|-------------------------------------|---|
| (1)      | 100%                                | 15 days or more <b>before</b> the formally notified last date of admission            |
| (2)      | 90%                                 | Less than 15 days before the formally notified last date of admission                 |
| (3)      | 80%                                 | 15 days or less after the formally notified last date of admission                    |
| (4)      | 50%                                 | 30 days or less, but more than 15 days after formally notified last date of admission |
| (5)      | 00%                                 | More than 30 days after formally notified last date of admission                      |

Cont...

- This policy will remain in force for subsequent academic sessions until the issuance of a revised policy by the UGC.
- 4. It may also be noted that the UGC has notified the Redressal of Grievances of Students Regulations, 2023, wherein "delay in, or denial of, the refund of fees due to a student who withdraws admission within the time mentioned in the prospectus, subject to guidelines, if any, issued by the Commission, from time to time" has been defined as one of the grievances.
- 5. The Higher Education Institutions are requested to ensure compliance with the fee refund policy for the academic session 2024-25 and redress any grievance by the provisions of the University Grants Commission (Redressal of Grievances of Students) Regulations, 2023.
- Any HEI violating the provisions of UGC Fee Refund Policy 2024-25 shall be liable for punitive action as notified in Clause 5 of the UGC Notification on Refund of Fees and Non-Retention of Original Certificates issued in October 2018.

सादर.

भवदीय,

(मनिष जोशी)

सेवा में, सभी विश्वविद्यालयों के कुलपति। सभी महाविद्यालयों के प्राचार्य।